



**Charter Review Commission Proposition #1**

**Re: Establishing a New Position of Public Advocate for the Purpose of  
Helping Citizens Navigate the San Juan County Systems**

The San Juan County Charter Sections 10.50 shall be amended to read as follows:

Section 10.50 – Information Management and Public Advocacy

(1) The County Manager shall establish procedures for maintaining a modern, efficient system for processing, maintaining and disposing of information and records; shall maintain a means to store and maintain, in retrievable manner, all County records which should not be destroyed and which are not necessary for the current operation of County government; and shall provide needed services for all branches of County government in a way that shall be deemed desirable for the efficient operation of the County government. These procedures shall be in compliance with general law and shall affect all departments of the County, elective or appointed.

(2) The Public Advocate shall establish procedures for the purpose of receiving, accepting and responding to public inquiries. The Public Advocate is a community outreach position accountable for organizing and implementing responses to citizens' questions on how to navigate the county systems, and to give access and opportunity for citizens (including employees) who raise concerns and voice complaints. The Public Advocate will not give legal advice. Should a whistleblower complaint be made to the Public Advocate, subject to applicable law, the Public Advocate will immediately refer the whistleblower complaint to the appropriate department and official